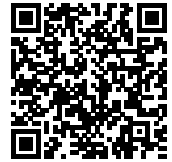


FHSS L5 Therapeutic Communication in Adult Nursing

[View Online](#)

Arnold J, 'Groups, Teams and Teamwork', Work psychology: understanding human behaviour in the workplace (Sixth edition, Pearson 2016)

Arnold, J., Work Psychology: Understanding Human Behaviour in the Workplace (Sixth edition, Pearson 2016)

Arnold J and Randall R, Work Psychology: Understanding Human Behaviour in the Workplace (Sixth Edition, Pearson Education 2016)

<<http://search.ebscohost.com/login.aspx?authtype=ip,shib&custid=s7547708&direct=true&db=nlebk&db=nlabk&site=ehost-live&scope=site&AN=1419476>>

Arnold, J. and Randall, R., Work Psychology: Understanding Human Behaviour in the Workplace (5th ed, Financial Times Prentice Hall 2010)

Bach, S. and Grant, A., Communication and Interpersonal Skills for Nurses (Learning Matters 2011)

—, Communication and Interpersonal Skills in Nursing (Third edition, Learning Matters 2015)

Baile WF and others, 'SPIKES—A Six-Step Protocol for Delivering Bad News: Application to the Patient with Cancer' (2000) 5 The Oncologist 302

<<https://bournemouth.on.worldcat.org/oclc/120209981>>

Barry, A-M. and Yuill, C., 'Medical Power and Knowledge', Understanding the sociology of health (3rd ed, 2012)

Barry, A-M and Yuill, C., Understanding the Sociology of Health (Fourth edition, SAGE 2016)

'British Journal of Nursing' <<https://bournemouth.on.worldcat.org/oclc/503719285>>

Buchanan, D.A. and Huczynski, A., Organizational Behaviour (Ninth edition, Pearson 2017)

<<https://ebookcentral.proquest.com/lib/bournemouth-ebooks/detail.action?docID=5186294>>

—, Organizational Behaviour (Ninth edition, Pearson 2017)

<<https://bournemouth.on.worldcat.org/oclc/959710224>>

Bulmer Smith, K., Profetto-McGrath, J. and Cummings, G.G., 'Emotional Intelligence and Nursing: An Integrative Literature Review' (2009) 46 International Journal of Nursing Studies 1624 <<https://bournemouth.on.worldcat.org/oclc/5900511972>>

Charalambous, A., 'Good Communication in End of Life Care.' (2010) 24 Journal of Community Nursing 12 <<https://bournemouth.on.worldcat.org/oclc/700032456>>

Cooke H and Philpin S, Sociology in Nursing and Health Care (Baillere Tindal 2008) <<https://bournemouth.on.worldcat.org/oclc/247962947>>

Cooke, H. and Philpin, S.M., Sociology in Nursing and Healthcare (Baillière Tindall 2008) <<https://bournemouth.on.worldcat.org/oclc/247962947>>

——, Sociology in Nursing and Healthcare (Baillière Tindall 2008) <<http://search.ebscohost.com/login.aspx?authtype=ip,shib&custid=s7547708&direct=true&db=nlebk&db=nlabk&site=ehost-live&scope=site&AN=973363>>

De Vries, K., 'Communicating with Older People with Dementia.' (Nursing Older People, 2013) 30 <<https://journals.rcni.com/doi/full/10.7748/nop2013.05.25.4.30.e429>>

'Dementia Communication Using Empathic Curiosity | Practice | Nursing Times' <<http://www.nursingtimes.net/nursing-practice/specialisms/mental-health/dementia-communication-using-empathic-curiosity/5071690.article>>

Gerteis, M., Through the Patient's Eyes: Understanding and Promoting Patient-Centered Care (1st ed., John Wiley 1993)

Grant, A., Goodman, B. and Bach, S., 'Understanding Potential Barriers to the Safe and Effective Practice of Communication and Interpersonal Skills', Communication and interpersonal skills in nursing (Fourth edition, Learning Matters 2019)

Johnson, M., 'Power and Communication in Healthcare', Sociology in nursing and health care (Baillere Tindal 2008)

'Journal of Advanced Nursing' <<http://search.ebscohost.com/login.aspx?authtype=ip,shib&custid=s7547708&direct=true&db=edspub&AN=edp38856&site=eds-live&scope=site>>

Kraszewski, S. and McEwen, A., Communication Skills for Adult Nurses (McGraw Hill Open University Press 2010) <<https://ebookcentral.proquest.com/lib/bournemouth-ebooks/detail.action?docID=650308>>

——, Communication Skills for Adult Nurses (Open University Press 2010) <<https://bournemouth.on.worldcat.org/oclc/1313874758>>

Lesley Carter, 'Let's Talk About Death and Dying: How to Have Difficult Conversations' <<https://www.scie-socialcareonline.org.uk/lets-talk-about-death-and-dying-how-to-have-difficult-conversations/r/a110f00000RCv2kAAD>>

Mayoh, J., Bond, C.S. and Todres, L., 'An Innovative Mixed Methods Approach to Studying the Online Health Information Seeking Experiences of Adults With Chronic Health Conditions' (2012) 6 Journal of Mixed Methods Research 21
<<https://bournemouth.on.worldcat.org/oclc/792950879>>

McCabe C and Timmins F, Communication Skills for Nursing Practice (Second edition, Palgrave Macmillan 2013) <<https://bournemouth.on.worldcat.org/oclc/988594756>>

McCabe, C. and Timmins, F., Communication Skills for Nursing Practice

McCourt, C., 'Supporting Choice and Control? Communication and Interaction between Midwives and Women at the Antenatal Booking Visit' (2006) 62 Social Science & Medicine 1307 <<https://bournemouth.on.worldcat.org/oclc/108017582>>

Moore A and Denning KH, 'Communication in End-of-Life Care for People with Dementia: An Admiral Nurse Case Study' (2017) 13 British Journal of Neuroscience Nursing 70
<<https://bournemouth.on.worldcat.org/oclc/7022970412>>

Moss, B., Communication Skills in Health and Social Care (4th edition, SAGE 2017)

'NMC Domain 2 - Communication and Interpersonal Skills'
<https://www.nmc.org.uk/globalassets/sitedocuments/registration/overseas/domain-2--communication-and-interpersonal-skills.pdf?_t_id=1B2M2Y8AsgTpgAmY7PhCf%3d%3d&_t_q=communication&_t_tags=language%3aen%2csiteid%3ad6891695-0234-463b-bf74-1bfb02644b38&_t_ip=194.66.75.20&_t_hit.id=NMC_Web_Models_Media_DocumentFile/_152f100b-990a-4a6f-8d18-eda7b291cfc9&_t_hit.pos=2>

Passalacqua, S.A. and Harwood, J., 'VIPS Communication Skills Training for Paraprofessional Dementia Caregivers: An Intervention to Increase Person-Centered Dementia Care' (2012) 35 Clinical Gerontologist 425
<<https://bournemouth.on.worldcat.org/oclc/5816992461>>

Robert A. Buckman, 'Breaking Bad News: The S-P-I-K-E-S Strategy'
<<http://www.icmteaching.com/ethics/breaking%20bad%20news/spikes/files/spikes-copy.pdf>>

Rosenzweig MQ, 'Breaking Bad News' (2012) 37 The Nurse Practitioner 1
<<https://login.libezproxy.bournemouth.ac.uk/login?url=https://oce.ovid.com/article/00006205-201202000-00001/HTML>>

'SCIE Research Briefing 3: Aiding Communication with People with Dementia'
<<http://www.scie.org.uk/publications/briefings/briefing03/>>

Scullion, P.A., 'Models of Disability: Their Influence in Nursing and Potential Role in Challenging Discrimination' (2010) 66 Journal of Advanced Nursing 697
<<https://bournemouth.on.worldcat.org/oclc/5151791993>>

Sheehan, D., Robertson and Ormond, T., 'Comparison of Language Used and Patterns of Communication in Interprofessional and Multidisciplinary Teams' (2007) 21 Journal of Interprofessional Care 17 <<https://bournemouth.on.worldcat.org/oclc/4586696694>>

Sully, P., and Dallas, J., Essential Communication Skills for Nursing and Midwifery, vol Essential skills for nurses series (2nd ed, Mosby Elsevier 2010)
<<http://libezproxy.bournemouth.ac.uk/login?url=http://elsevierelibrary.co.uk/product/essential-communication-skills-for-nursing-midwifery39545>>

Sully, P. and Dallas, J., Essential Communication Skills for Nursing and Midwifery, vol Essential skills for nurses series (2nd ed, Mosby Elsevier 2010)
<<https://bournemouth.on.worldcat.org/oclc/900539417>>

'The Code: Professional Standards of Practice and Behaviour for Nurses, Midwives and Nursing Associates' <<https://www.nmc.org.uk/standards/code/>>

Todres, L., Galvin, K.T. and Holloway, I., 'The Humanization of Healthcare: A Value Framework for Qualitative Research' (2009) 4 International Journal of Qualitative Studies on Health and Well-being 68 <<https://bournemouth.on.worldcat.org/oclc/501971784>>

—, 'The Humanization of Healthcare: A Value Framework for Qualitative Research' (2009) 4 International Journal of Qualitative Studies on Health and Well-being 68
<<https://bournemouth.on.worldcat.org/oclc/501971784>>

Upton, D., Introducing Psychology for Nurses and Healthcare Professionals (Second edition, Pearson 2012)
<<http://search.ebscohost.com/login.aspx?authtype=ip,shib&custid=s7547708&direct=true&db=nlebk&db=nlabk&site=ehost-live&scope=site&AN=669146>>

—, Introducing Psychology for Nurses and Healthcare Professionals (2nd ed, Pearson Education 2012) <<https://bournemouth.on.worldcat.org/oclc/1313859582>>

Veselinova, C., 'Influencing Communication and Interaction in Dementia.' (2014) 16 Nursing & Residential Care 162 <<https://bournemouth.on.worldcat.org/oclc/5813505291>>

'Virtual Empathy Museum'
<<https://www.virtualempathymuseum.com.au/simulation-room/>>

Youngson, R.A.J., Time to Care : How to Love Your Patients and Your Job. Robin Youngson (Rebelheart 2012)