

ST: C - Hospitality Context

View Online



Brooks, Ian and Weatherston, Jamie (2000) *The business environment: challenges and changes*. 2nd ed. Harlow: Financial Times Prentice Hall.

Brotherton, Bob (2003a) *The International hospitality industry: structure, characteristics and issues* [e-book]. Oxford: Butterworth Heinemann.

Brotherton, Bob (2003b) *The International hospitality industry: structure, characteristics and issues*. Oxford: Butterworth Heinemann.

'Caterer and Hotelkeeper' (no date). Available at:

<http://search.ebscohost.com/login.aspx?authtype=ip,shib&custid=s7547708&direct=true&db=edspub&AN=edp15979&site=eds-live&scope=site>.

Databases - Mintel (no date).

HVS Executive Search (2010) *London hotel salary and benefits report: 2009*. 6th. ed.

[London]: HCE Data services. Available at:

<https://brightspace.bournemouth.ac.uk/d2l/le/content/18314/viewContent/124635/View>.

HVS Executive Search (2011) *London hotel salary and benefits report: 2010*. 7th. ed.

[London]: HCE Data services. Available at:

<https://brightspace.bournemouth.ac.uk/d2l/le/content/18314/viewContent/124636/View>.

HVS Executive Search (no date) *London hotel salary and benefits report: 2011* (electronic resource). [8th. ed]. [London]: HCE Data services. Available at:

<https://capitadiscovery.co.uk/bournemouth-ac/items/641627?query=London+hotel+salary+and+benefits+report%3A+2011&resultsUri=items%3Fquery%3DLondon%2Bhotel%2Bsalary%2Band%2Bbenefits%2Breport%253A%2B2011>.

'International Journal of Contemporary Hospitality Management' (no date). Available at:

<http://search.ebscohost.com/login.aspx?authtype=ip,shib&custid=s7547708&direct=true&db=edspub&AN=edp36427&site=eds-live&scope=site>.

'International Journal of Hospitality Management' (no date). Available at:

<http://search.ebscohost.com/login.aspx?authtype=ip,shib&custid=s7547708&direct=true&db=edspub&AN=edp36571&site=eds-live&scope=site>.

'International Journal of Service Industry Management' (no date). Available at:

<http://search.ebscohost.com/login.aspx?authtype=ip,shib&custid=s7547708&direct=true&db=edspub&AN=edp100514&site=eds-live&scope=site>.

'Journal of Foodservice' (no date).

Kolah, Ardi, Barnes, Chris, and SportBusiness Group (2004) Maximising the value of hospitality. London: SportBusiness Group.

Lashley, Conrad (2000) Hospitality retail management: a unit manager's guide. Oxford: Butterworth Heinemann.

Lashley, Conrad and Lee-Ross, Darren (2003) Organization behaviour for leisure services. Oxford: Butterworth Heinemann.

Lashley, Conrad, Lee-Ross, Darren, and ScienceDirect (Online service) (2003) Organization behaviour for leisure services [electronic resource]. Boston: Butterworth-Heinemann. Available at:
<http://lib.myilibrary.com?id=105165&entityid=https://idp.bournemouth.ac.uk/oala/metadata>.

Meiselman, Herbert L. (2000) Dimensions of the meal: the science, culture, business, and art of eating. Gaithersburg, Md: Aspen Publishers Inc.

Mullins, Laurie J. (2001) Hospitality management and organisational behaviour. 4th ed. Harlow: Longman.

Needle, David (2010) Business in context: an introduction to business and its environment [e-book]. 5th ed. Andover, Hampshire: South-Western Cengage Learning.

Pine, B. Joseph and Gilmore, James H. (1999) The experience economy: work is theatre & every business a stage. Boston, Mass: Harvard Business School Press.

'The Service Industries Journal' (no date).

Walker, John R. (2007) Introduction to hospitality management. 2nd ed. Upper Saddle River, N.J.: Pearson Prentice Hall.

Walker, John R. (2013) Introduction to Hospitality Management: Pearson New International Edition. 4th ed., international ed. Harlow: Pearson/Education.

Walker, J.R. (2013) Introduction to Hospitality Management: Pearson New International Edition. 4th ed., international ed. Harlow: Pearson/Education. Available at:
<https://bournemouth.on.worldcat.org/oclc/1313874726>.

Wood, Roy C. (2000) Strategic questions in food and beverage management. Oxford: Butterworth Heinemann.

Worthington, Ian (2006) The business environment [e-book]. 5th ed. Harlow: Financial Times Prentice Hall. Available at:
<http://lib.myilibrary.com?id=60218&entityid=https://idp.bournemouth.ac.uk/oala/metadata>.

Worthington, Ian and Britton, Chris (2009) The business environment. 6th ed. Harlow: Financial Times Prentice Hall.